



## ALL INCLUSIVE FOOD & BEVERAGE CONCEPT

<b>BUFFET BREAKFAST</b>	<b>07.00 – 10.00</b>
You can enjoy the delicious foods offered to you from the open buffet the omelettes, pancakes and others dishes from the MAIN RESTAURANT prepared in accordance with your wishes.	
<b>LATE BREAKFAST</b>	<b>10.00 – 11.00</b>
For those who miss breakfast and late risers, Continental breakfast is serve in the MAIN RESTAURANT.	
<b>LUNCH</b>	<b>12.30 – 14.00</b>
According to your preference, you can sample our range of luncheon dishes at the following restaurants. MAIN RESTAURANT: Selected delicacies from the open buffet.	
<b>SNACK</b>	<b>12,30-16.30</b>
ALL day snack is on your service	
<b>OFFERS</b>	<b>15.30-16.00</b>
You can take Water melon, corns, and salads in the pool area.	
<b>5 O'CLOCK TEA</b>	<b>17.00 – 18.00</b>
We offer you a different menu of delicious cakes and cookies to accompany your tea and coffee every day in Lobby Bar.	
<b>ICE CREAM</b>	<b>14.00-21:30</b>
We want to serve our guests delicious ice cream in the Snack Bar.	
<b>PASTRY &amp; CAFE</b>	<b>14.00-17.00</b>
You will experience all the beauties of nature in a peaceful environment, where you can eat savor delicious desserts and cakes.	
<b>TURKISH PANCAKES (GOZLEME)</b>	<b>12.30 – 16.00</b>
Traditional Anatolian pancakes with cheese, potato or minced meat fillings with our traditional drink “ayran” (a yogurt drink).	

## DINNER CHOICES

<b>OPEN BUFFET</b>	<b>19.30 – 21.00</b>
Every day at the MAIN RESTAURANT different menus of delicious international and Turkish cuisine and theme nights.	

📍 Cumhuriyet Mah.Sahil Cad.No:100 Özdere /İZMİR/TURKEY

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## A 'LA CARTE RESTAURANTS

### **TURKISH A'LA CARTE RESTAURANT**

**19.30 – 21.30**

We invite you to experience a delicious evening meal with menus of delightful Anatolian dishes. You may benefit from this opportunity once during your stay by reserving your table at the guest relation office a day in advance. Guests are requested to wear long trousers or a Bermuda suit. Our vegetarian guests are requested to inform the staff in advance regarding a vegetarian menu. The restaurant is closed on one day a week. Meals are served as fixed menus.

### **ITALIAN A LA CARTE RESTAURANT**

**19.30 – 21.30**

With a choice of menu we invite you to experience a taste of Italy without shouldn't be going there a wonderful evening. You may benefit from this opportunity once during your stay by reserving your table at the guest relation a day advance. Guests are requested to wear long trousers or a Bermuda suit. Our vegetarian guests are requested to inform the staff in advance regarding a vegetarian menu. The restaurant is closed on one one day a week. Meals are served as fixed menus.

### **FISH A LA CARTE RESTAURANT**

**19.30 – 21.30**

We invite you to sample of an enjoyable evening in the warm atmosphere of our restaurant. You may benefit from this opportunity once during your stay by reserving your table at the guest relation office a day advance. Guests are requested to wear long trousers or a Bermuda suit. Our vegetarian guests can ask to inform the staff in advance regarding a vegetarian menu. The restaurant is closed on one day a week. Meals are served as fixed menus.

### **LATE EVENING APERITIF**

**24.00 – 01.00**

For those feeling peckish; soup of the day, served in the MAIN RESTAURANT.

### **POOL BAR**

**10.00 -18.00**

We are at your service with a choice of beer ,soft drinks and hot drinks.

### **LOBBY BAR**

**08.00- 02.00**

We are at your service with several a choice of local and some international alcoholic and non-alcoholic drinks, cocktails and a full selection of soft drinks.

### **SNACK BAR**

**10.00–22.00**


We are at your service with a choice of beer ,soft drinks and hot drinks.


### **BEACH BAR**

**10.00–18.00**

We are at your service with a choice of beer ,soft drinks and hot drinks.

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#### **MINI BARS**

Mini Bars will be filled with 1 Cola 1 Fanta 1 Sprite and 2 Mineral Water and also 1.5 lt water upon your arrival and the other days you will only receive a bottle of 1,5 lt water

In accordance with our company's health and safety policy, you are advised **not** to drink tap water.

#### **NOTE:**

Dear Guests, we have done our best to provide you with full and definite information. However, we request your understanding on the subject of seasonal changes over times and services without prior notification.

**SERVING ALCOHOLIC DRINKS UNDER 18 IS STRICTLY FORBIDDEN BY THE REGULATIONS DATED 07.01.2011.**

### **HOTELS DIRECTORY**

#### **SHOPPING**

You can purchase your requirements in the shops of our hotel from **09.00 to 24.00**.

#### **KEYS**

Please don't forget to leave your room keys at the Reception when you going out from the hotel.

#### **A LA CARTE RESERVATION SYSTEM**

The A la Carte Reservation is from **09:30-12:00** at the guest relation office a day advance .

#### **MALFUNCTIONS / DEFECTS**

Our Guest Relations Department and Reception will be happy to provide immediate help and assistance.

#### **CAR RENTALS**

For car rentals you can call **0** for help from the Reception or you can apply directly in person.

#### **CHECK OUT TIME**

Our hotel's room check out time is **12.00**.

#### **LATE ROOM CHECK OUT**

For the late check out of a room, for which there is an extra charge, please notify the Reception one day in advance. In the event your room is available, there is a charge of **20 EURO** per person. Rooms may be held until **16.00** at the latest.

#### **TIPS**

As tipping is customary, this has been left to the individual wishes of our guests.

#### **BABYSITTING**

A babysitting service for your babies or children may be provided at the rate of 10 EURO per hour. Please ask at the Reception.

#### **LAUNDRY**

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Please enter any items of laundry on the list provided in your room and place on your bed beside your bag of laundry. The list and the laundry bag are in the wardrobe in your room. Except on Sundays and other holidays, your laundry will be collected before 11.00am and returned to you the following evening. Laundry charges will be added to your room account and collected on the date of your departure. Should you require the laundry service on a Sunday or other holiday, an extra 50% charge is applicable.

#### **ABOUT ÖZDERE**

You can get further information from the reception and guest relation

#### **KIDS CLUB**

Our hotel's Kids Club is for children from the ages of 4 – 12 and operates from **10.00 – 12.00 and from 14.00 – 17.00.**

#### **INFORMATION**

Our Reception is open 24 hours a day and our Guest Relations Office is at your service in the hotel Lobby.

#### **DOCTOR**

In the event of an emergency, please contact the Medical Room, the Reception or the Guest Relations Office. The doctor's service is subject to a fee which is payable directly to the doctor. The doctor's fee may not be put on the room account.

#### **FOREIGN CURRENCY**

Your foreign currency is changed at the daily exchange rates; no extra commission is charged at the Lobby area

#### **RECREATION AND SPORTS**

You can obtain detailed information concerning the various games, recreational activities, sports, sports matches and night shows etc. from the information boards by the swimming pool and from the members of our animation team.

#### **ELECTRICITY**

The electricity in our hotel is 220 volts. In the event of a power cut, our generator will automatically start to function. Please don't use irons or other similar electrical appliances in your rooms.

#### **SAFE BOXES**

The hotel management is not responsible for the loss of any valuables or sums of money which are not placed in the safety deposit box. Please don't keep money or other valuables anywhere other than in your safety deposit box

#### **PETS**

To maintain hygienic conditions pets are not allowed within our hotel complex and our guests are requested **not** to feed stray animals.

#### **FITNESS CENTER**

You can keep in shape at our hotel's Fitness Centre which is at your service from **09.00 – 20.00.** Our guests use the Fitness Centre equipment at their own risk and persons under the age of 18 are requested not to use the Fitness Centre unaccompanied by an adult.

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### **TURKISH BATH HAMAM/ SAUNA**

Open every day from **10.00 – 20.00**.

### **GUEST RELATIONS**

You may obtain information concerning the hotel and the surrounding area from the members of our Guest Relations Department to whom you may also pass on your wishes and requests.

### **TOWELS AND BED LINEN**

Your towels and bed linen are changed every three days. Please don't use the white bath towels from your rooms at the beach, the pool or at any other facility. You can get obtain coloured beach towels from towel station from the SPA center in return of towel card from reception. You are requested to hand your towels back to our hotel personnel in the towel station on the day of your departure and to return your towel cards to the Reception. You can take your towels from the SPA CENTER between **09:00-12:00 and 14:00-17:00** once in a day. You are not provided with towel service on the day you check-out. There is a charge of 10 EURO for the loss of a towel card and in the event a towel card is not returned. If beach towels left to sun beds before 08.30 for a reservation and if you not stay there, it will be removed by our staff and our hotel management are no responsibility for the loss of your personal items.

### **POOLS**

Our hotel has a main pool, 5 pools and one children's pool, making a total of 6 pools. By reason of the chemicals added to the pools and the preparations for the next day's use, our guests are warned **not** to enter the pools after **20.00** for health and safety reasons. Our guests are requested to avoid dangerous games in and around the pools in order to prevent any potential dangers that may arise.

### **DRINKING WATER**

You are advised to drink the water provided in the mini bars in your rooms or waters displayed in every part of the hotel area.. In accordance with our hotel's health and safety policy, guests are advised **not** to drink tap water.

### **WIRELESS INTERNET**

With your own computers you can benefit, free of charge, from our hotel's wireless internet system which covers the general areas of the hotel and the inside of the hotel building. Please ask at the Reception for further information.

### **SLIDES**

Our Aqua Park is for adults and children from **10.00-12.00 and 14.00-17.00** open. Please accord the board rules and according keep warning from attendant. To avoid the danger that may occur in the use of slides and please respect the rights of other guests. Slides using is the responsibility of our guests

### **LOST&FOUND**

If you find or lost something, our Reception or the Guest Relation Department and the members of our animation team will be happy to assist you.

### **DRESS CODE**

At lunchtimes, guests may only sit at the beach and pool cafeterias in beach wear and bikinis. Guests are required to be properly dressed when using the Main Restaurant and the Lobby. Please don't sit in the inside areas in wet swimwear.

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### **CREDIT CARDS**

You may pay your hotel expenses by VISA or MASTER CARD credit cards. Payments may not be made by personal cheques but Eurocheques and Travellers Cheques are accepted.

### **HAIRDRESSER**

Our hairdresser serves both men and women. Please ask for an appointment and please pay your fee to the hair dresser

### **MASSAGE**

This service is provided at the Spa Centre from **10.00 – 20.00**. You can pay your massage and exfoliating body scrub fees to the staff on the Reception at the Spa Centre. Fees for services provided at the Spa Centre can't be put on the room accounts.

### **SHOP**

Newspapers, magazines, postcards and stamps etc. can be purchased from our shop in the shopping centre.

### **VISITORS**

Your friends who come to visit you during your stay at the hotel may benefit from our facilities until **21.30** on a daily basis for a charge of **50 EURO** per person which is payable at the Reception. Guests are expressly requested not to argue with our staff on this subject and to understand that the same rate will be payable again by visitors leaving the hotel after **21.30**.

### **ROOM MAINTENANCE**

For any defects, maintenance or repairs in your rooms, please contact to reception or guest service

### **COMPLAINTS**

You can get over with the guest survey in your room your opinion and for your all complain, requests, satisfaction keep in touch with our Guest Relation and Reception Departments.

### **SPA CENTRE**

The Latin meaning of the abbreviation "SPA" is "saunus per aquam" which means "health by water". And in today's modern spas, natural spring waters and warm waters are used for various treatments. **OUR SPA** with its Turkish bath, Sauna and Massage Salons is at your service

### **SPORTS FACILITIES**

Our complex's 1 basketball court, 1 tennis court and 1 beach volleyball court and table tennis facilities are at your service free of charge. Responsibilities for themselves are of the guests.

### **TAXIS**

Please ask at the Reception for taxis to the airports and other destinations.

### **TELEVISION**

You will find information regarding your television channels in the info placed on top of the television. Please do not attempt to change the settings on your television; you will not be able to access any other channels.

### **WAKE-UP CALLS**

You can ask for a wake-up call at the reception

### **FIRE**

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Our guests are requested to study the emergency exit guide on the backs of the doors to their rooms to find the nearest exit point and to inform themselves of the emergency procedures in the event of fire. To help prevent the risk of fire, guests are requested not to smoke in bed and to contact the Reception immediately in the event of an emergency.

**NOTE:** Dear Guests, we have done our best to provide you with full and definite information. However, we request your understanding on the subject of seasonal changes in the times and services without prior notification.

To maintain hygiene standards, guests are expressly requested not to take food or drink to their rooms. Guests have full responsibility for themselves when participating in sports and water sports activities.

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